



SYTCHE

CARAVAN & CAMPING

Terms and Conditions

Arrival - All visitors must report to reception on arrival between 2pm and 7.30pm or before dark in winter. The barrier code will be provided on arrival. Early arrival may be arranged with the Wardens on booking. All pitch fees to be paid on arrival. We regret that we do not accept large single sex groups or teenagers without adult supervision.

Departure – All pitches must be vacated by 11am. A later departure may be available by prior arrangement with the Wardens at a cost of £5, this is to be paid on arrival.

Payments and Deposits – A deposit of one night's stay is required at the time of booking. Remaining balance is due on arrival.

Refunds- All deposits are non-refundable unless the booking has been cancelled by the site owner. Deposit may be held against another booking during the same season at the Warden's discretion. If a booking is cancelled less than 7 days before arrival date, we reserve the right to refuse refund of all monies paid. We cannot be responsible for weather conditions and will not refund anyone who decides to cancel their stay with us or leave early for whatever reason.

Pitches – When specific pitches or special requests are asked for, we will do our best to accommodate your wishes, however specific pitches cannot be guaranteed, and we reserve the right to allocate a pitch at our discretion. Units must be pitched at the direction of the Wardens, this is to ensure compliance with the site licence and for safety and privacy reasons. Maximum length of Caravans/Motorhomes that can be accommodated is 7.8 metres.

Vehicles – One vehicle per pitch is permitted, additional vehicles by arrangement. The speed limit of 5mph must be observed.



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Behaviour – We ask that you behave in a courteous and considerate manner towards the Wardens, any other staff and your fellow guests. The use of bad language and behaviour will not be tolerated and anyone acting in an unruly or aggressive manner will be asked to leave the site without a refund. Alcohol is allowed on site but please do not walk around with open bottles, glasses etc.

Noise & Games – No loud music or rowdy behaviour is permitted at any time. Keep noise to a minimum between 10pm to 8am. Persons making excessive noise at any time will be asked to leave the site without a refund. No ball games are permitted near to caravans/motorhomes or tents. Please ask children to play on the open grassed area at the bottom of the site. Generators are not permitted.

Children – Children are welcome on site, but they are your responsibility and must be supervised at all times. Loitering around the toilet block or other pitches is not permitted.

Dogs – Dogs must be kept on short leads or tie outs when not inside. Dogs are to be exercised off the site and all mess to be cleaned up. We reserve the right to require that the owner remove the dog from the site if it causes a nuisance or danger to other guests.

Guests – Permitted by prior arrangement with Wardens at price of £3 per person per day/£4 per person per night. Guests must report to wardens on arrival. Gate code must not be shared with guests or relatives, the Wardens reserve the right to change the gate code at any time if misused.

Fires and Barbecues – Open fires are prohibited across the site, however there is a communal fire pit at the top of the site. Barbecues are permitted but must be raised off the ground by either a stand or bricks (bricks supplied on request) away from the grass, trees etc. For your own safety, gas bottles and barbecues must not be used in tents or awnings.



Toilet Block – The toilet block is open at all times except for cleaning. A disabled toilet is available, please ask for a key from the Wardens. This toilet can also be used by families with small children.

Dishwashing /Camping Kitchen – Sinks with hot water are provided for washing up. For those camping there is a kettle, toaster, microwave and freezer provided for use.

The Hut – The hut is located by the entrance of the site. Books/games etc may be borrowed to use onsite but please return in good condition. We welcome any donations of books, games and magazines for communal use.

Waste Water/Chemical Disposal – All wastewater and chemical toilets must be emptied at the grey waste emptying point.

Drinking Water Taps – There are taps located in the park and they are for drinking water only.

Litter/Rubbish – Bins are provided by the entrance of the site for the disposal of your rubbish. Littering of the site and surroundings will not be tolerated. Large items of rubbish must be disposed of offsite.

Insurance – Caravans, motorhomes and vehicles enter the site at the owner's risk. Please ensure your caravan, motorhome and vehicle and personal belongings are adequately insured. The site owner will not accept any responsibility or liability for any damage, loss, expense or injury suffered to belongings or persons on site.



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From all of us at The Sytche Caravan and Camping we hope you have a wonderful stay with us.

Please feel to leave us any feedback on Trip Advisor or like our Facebook page and leave us a review.

We hope to see you again in the future

-The Sytche Team

